

Products and Services Overview

Wireless Works is the *only* company offering a complete set of wholesale products and services for the wireless industry supply chain.

Wireless Works relieves all your distribution, forward logistics and reverse logistics headaches, efficiently handling all:

- Outbound distribution of devices for operators and retailers to store locations
- Inbound flow of devices for repair, reconditioning and recycling

allowing you to focus on gaining and retaining customers for your wireless business, building product and service loyalty and delivering on brand promises.

Flexible Distribution and Fulfillment Services

Wireless Works can accurately:

- Fulfill bulk orders
- Drop ship to retail locations
- Ship direct to consumers

Wireless Works can warehouse your equipment or purchase product for you, forecast inventory requirements and manage supply. Or you can simply buy from our stock and we'll ship direct to your retail locations. In addition, we'll customize handsets and packaging to your specifications.

Available products include:

- New handsets
- Handsets refurbished to original specifications
- OEM and aftermarket accessories

Also available are e-PINS for prepaid refill airtime and a variety of other prepaid products, dispensed over a secure platform via our Web store, your POS system and a selection of industry-standard terminals.

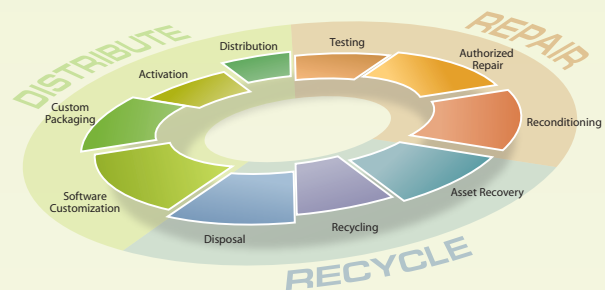
Accurate Handset Repair and Reconditioning Services

Rely on Wireless Works for dependable, accurate handset repairs that support warranty and seed stock requirements. Wireless Works restores handsets to their original condition and performance to satisfy your end customers.

We operate two Level-3 Authorized Service Centers, certified by the leading manufacturers. Our trained, experienced, technicians use state-of-the-art test equipment for all diagnostics and are adept at performing some of the most difficult repairs, including component- and board-level repairs.

We recondition all types of product:

- In-warranty and out-of-warranty
- DOA, OBF, BRE, used trade-ins



Efficient Asset Recovery and Recycling Services

Use our turnkey reverse logistics program to convert your obsolete and overstock inventory into cash. We buy *all* types of product:

- New handsets (overstock or obsolete, regardless of age)
- Used handsets from trade-ins (functional or defective, regardless of condition)
- Accessories (OEM, aftermarket)

Our processes are sensitive to customer privacy and environmental protection. We erase all customer data before reuse and we recycle electronic waste in an environmentally responsible manner.